Experience Survey

We want to thank you for being a part of our texting check-up program. We had a couple of questions for you regarding your experience with this texting service. You will receive a $10 Amazon e-gift card for providing your input.

* How likely are you to recommend the practice based on your overall experience? (0-10, 0 being highly unsatisfied and 10 being highly satisfied)
* Why did you give that rating?
* How satisfied were you with the quality of care you received and how well your needs were met? (0-10)
* Why did you give that rating?
* Did you receive care from a home health agency (i.e. visiting nurse)? (Yes / No)

**If Yes to above:**

* How satisfied were you with your home health nurse visits? (0-10)
	+ Why did you give that rating?

**Output message**

Thank you again for allowing us to take part in your care. Here is your Amazon gift card code: [code]. This concludes our texting program. Going forward if you have any questions or concerns, please reach out to our office at 215-XXX-XXXX.

**Action**

Mark patient status as “finished”